

Micron Global People Services

(208) 368-4748 or (800) 336-8918

[Create a case on PeopleNow](#)micron.com/careers/benefits (outside the Micron firewall)**Medical Plans: Blue Cross HDHP, Idaho PPO and PPO Plans**

Blue Cross of Idaho Customer Service (800) 358-5527

Blue Cross of Idaho Care Guide (855) 675-9412

Blue Cross of Idaho Provider Locator (800) 810-2583

Blue Cross of Idaho Hospital Pre-authorization (800) 358-5527

www.bcidaho.com

mymicroncareguide@bcidaho.com

Medical Plans: Cigna Healthcare HDHP, Idaho PPO and PPO Plans)

Cigna Member Services and Provider Services (800) Cigna24

(800) 244-6224

mycigna.com**Medical Plan: Kaiser Permanente HMO (Longmont, Atlanta, Manassas, San Jose & Folsom Only)**

San Jose & Folsom Customer Service & Provider Locator (800) 464-4000

Manassas Customer Service & Provider Locator (800) 777-7902

Atlanta Customer Service & Provider Locator (888) 865-5813

Longmont Customer Service & Provider Locator (800) 632-9700

www.kp.org**Medical Plan: Cigna International Plan (US outbound Expats and EIBT >185 days Only)**

Cigna Customer Service and Provider Locator (800) 441-2668

or collect (302) 797-3100

www.cignaenvoy.com**Medical Plan: Cigna Medical Benefits Abroad (International Travelers and Assignees < 185 days only)**

Cigna Customer Service and Provider Locator (800) 243-1348

www.cignaenvoy.com**Standard Dental Plan and Dental Plus Plan**

Blue Cross of Idaho Customer Service and Provider Locator (800) 358-5527

www.bcidaho.com

mymicroncareguide@bcidaho.com

DeltaCare USA (Dental HMO)

Customer Service and Provider Locator

(800) 422-4234

deltadentalins.com/deltacare**Delta Dental Plan**

Customer Service and Provider Locator

(800) 356-7586

www.deltadental.com**Standard Vision Plan and Vision Choice Plan**

VSP Customer Service and Provider Locator

(800) 877-7195

www.vsp.com**Term Life and AD&D Insurance Plans**

Hartford Life and Accident Insurance Customer Service

(800) 523-2233

Voluntary Whole Life Insurance Plans

MetLife Insurance Customer Service

(800) GET-MET8

(800) 438-6388

Business Travel and Accident Insurance Plan

Chubb Group of Insurance Companies

(800) 252-4670

Short Term Disability PlanMatrix Absence Mgmt Customer Service & Claim
Submission

(877) 202-0055

www.matrixabsence.com**Long Term Disability Plan, Voluntary Long Term Disability Buy-Up Plan,
Voluntary Accident Injury Plan, Voluntary Critical Illness Plan and
Voluntary Hospital Indemnity Plan**

Reliance Standard Life Insurance Customer Service

(800) 644-1103

www.matrixabsence.comwww.reliancestandard.com/micron/**Voluntary Pet Insurance**

MetLife Insurance Customer Service

(800) GET-MET8

(800) 438-6388

Voluntary Legal Plan

MetLife Insurance Customer Service

(800) 821-6400

Flexible Spending Account Plans (Health Care, Day Care, Limited Purpose)

Flores HR

(800) 532-3327

www.flores247.com

Health Savings Account

Fidelity Customer Service

(800) 835-5098

www.netbenefits.com

Retirement at Micron (RAM) 401(k) Plan

Fidelity Customer Service

(800) 835-5098

www.401k.com

Employee Assistance Plan (EAP)

Journey

(888) 851-7032

app.journey.live

Total Wellness (onsite flu shot events)

<https://www.totalwellnesshealth.com/pharmacy-2/>

(888) 434-4358 x2002

Clinic Plan

Crossover Health – Micron Family Health Center Boise, ID

(208) 368-5656

www.crossoverhealth.com

COBRA Administration

WEX

Live Chat

(866) 451-3399

Wexinc.com/contact/health

cobralogin.wexhealth.com

Early Cancer Detection Plan

GRAIL

(833) 694-2553

www.galleri.com/Micron