Networking Field Applications Engineer (FAE)

Job Description:

As part of Field Applications Engineering team, you will serve as a primary technical contact for Micron’s Networking customers and various departments within Micron. This position is located in Europe, preferably in Bracknell (UK), Stockholm (Sweden)

Your responsibilities will include, but are not limited to:

- Global FAE for a key global networking customer:
  - Build strong relationships with assigned customer’s technical teams. Identify new businesses and obtain qualifications.
  - Lead the virtual team providing support to the customer worldwide.

- Act as trusted advisor at customer and field sales force:
  - Networking system/board memory architecture advices, memory product recommendations, technical trainings
  - Device testing/updating at customer site, technical problem resolution, solve customers’ systems configuration and setup challenges

- Provide customer feedback and product requirements to marketing and internal technical teams:
  - Work with factory applications engineers to develop solutions which meet customer performance and power requirements.
  - Work with and drive internal marketing and development teams to determine the feasibility of specific new products, packaging or features and ensure customer specifications are met.
  - Identify and communicate required customer focused collaterals (e.g., product guides, cross references, datasheets, system compatibility guides, etc.).

Successful candidates for this position will have:

- Minimum of 5 years of experience in electronic board and system design, product, test, system validation, application engineering, memory.
- Systems experience, covering some/all of following:
  - Networking Systems hardware architecture, design, test and troubleshooting.
  - Volatile, Non Volatile and Mass Storage Memories usage in the Networking systems
  - Volatile & Non Volatile Memories interface knowledge: NOR, DDRx, SERDES, SATA/MMC/USB
  - Linux, software drivers, microcontrollers/microprocessors low-level S/W drivers configuration
- Able to demonstrate problem solving and troubleshooting skills including lab testing and debug (experience with oscilloscope, logic and protocol analyzers)
- Excellent verbal, written, and customer communications skills
- The ability to be self-motivated, take initiative, and to work independently or in a team environment.
- The ability to work with engineers across multiple disciplines, as well as customers of various positions including executive level interaction.
- Excellent PC usage skills including Microsoft Office (Excel, PowerPoint, Word).
- Language: Fluent English, both oral and written. Swedish language is a plus.
- Flexibility to travel as required, including international.

Education:
BSEE or MSEE

Application Instructions:
To apply, please send your resume (CV) via email to HRUK@micron.com. Please include the Job Title in that email.